

# CODE OF PRACTICE



*The Code of Practice is designed to set the minimum Standards, which are expected to be maintained by members of Reflexology New Zealand Incorporated. Clients who attend an accredited Reflexologist may expect a professional approach and this should be reflected in all aspects of the practice.*

- 1. PREMISES:** *The premises or practice area and environment must be clean, adequately lit, properly ventilated and in a good state of general repair. Toilet facilities should be available.*
- 2. HYGIENE:** *Reflexologists must present a high standard of health and personal hygiene. Reflexologists must supply the elements of public hygiene and local safety by-laws.*
- 3. RECORDS:** *Suitable records must be maintained with the names of clients, addresses, treatment details and other relevant information. The records must be kept in a secure place to maintain confidentiality.*
- 4. LIMITATION OF TREATMENT:** *Reflexologists are expected to practise and give advice only within the confines of their specialist knowledge.*
- 5. INSURANCE:** *Adequate professional insurance must be held by all practising members.*
- 6. QUALIFICATION:** *The practitioner's qualifications, Accreditation Certificate, Annual Practising Certificate, Code of Practice and Code of Ethics, must be displayed in the practice area of the Reflexologist.*

**ANY PERSON WHO CONSIDERS THAT THE CODE OF PRACTICE HAS BEEN BREACHED SHOULD ADDRESS THEIR COMPLAINT IN WRITING TO:**

**Secretary  
Reflexology NZ  
PO Box 38860  
Wellington MSC  
Lower Hutt 5045**

**(updated October 2017)**